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TO: Mr. Joseph E. Avellino
 U.S. Patent and Trademark Office

FROM: David E. Nelson, Esq.
 (by Karyn Hines)

DATE: August 3, 2004
TIME: _____

TOTAL NO. OF PAGES, INCLUDING COVER: 7

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MESSAGE:

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TELECOPY/FAX NUMBER: 703-746-7239
 CLIENT NUMBER: 86769-0050 US
 ATTORNEY BILLING NUMBER: 3087
 CONFIRMATION NUMBER: 703-305-7855

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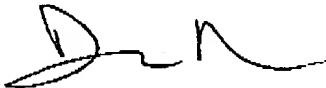
Mr. Joseph E. Avellino
United States Patent and Trademark Office
P.O. Box 1450
Alexandria, Virginia 22313-1450

Re: U.S. Patent Application No. 09/451,827
Title: OPERATIONS ARCHITECTURE TO IMPLEMENT A
LOCAL SERVICE ACTIVATION MANAGEMENT SYSTEM
Inventors: SWARTZ, Stephen J. et al.
Our Ref.: 86769-0050

Dear Examiner Avellino:

Further to our telephone conversation on Friday, July 29, 2004, I am enclosing an amended claim set which seeks to more clearly define a "local service telecommunication system" as managing the actual connection to customers. Please feel free to contact me if you would like any additional or further language.

Your truly,



David D. Nelson
Registration No. 47,818
Customer No. 30398